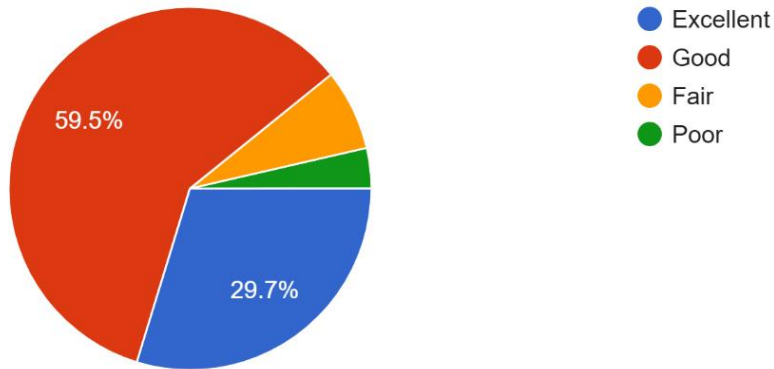# Government Degree College for Women Kathua

Analysis of Student Satisfaction Survey (SSS) on overall institutional performance for the session 2023-24
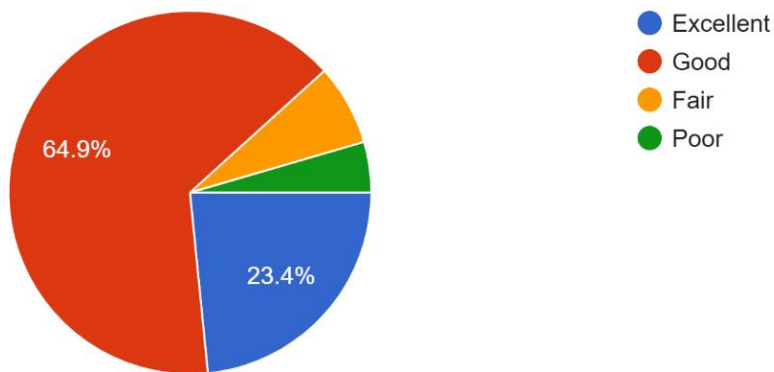
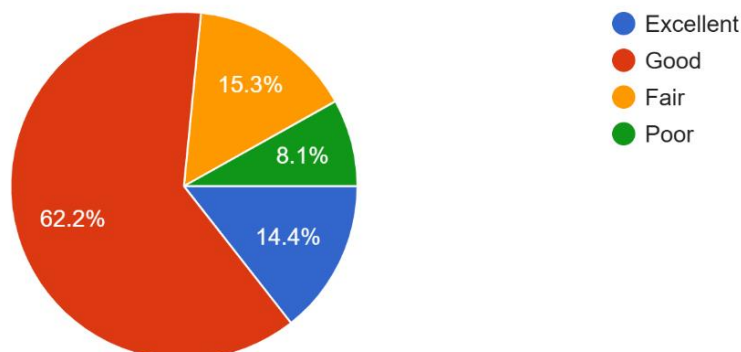### 1. How do you rate the quality of teaching and faculty support?
111 responses

- Excellent
- Good
- Fair
- Poor

59.5%
29.7%

2. Does the faculty encourage the student engagements?
111 responses

- Excellent
- Good
- Fair
- Poor

64.9%
23.4%

3. How do you rate the quality of invited talks and field visits ?
111 responses

- Excellent
- Good
- Fair
- Poor

15.3%
8.1%
62.2%
14.4%

4. Rate your satisfaction on internal assessment evaluation.

111 responses

- Excellent
- Good
- Fair
- Poor

64%
27.9%
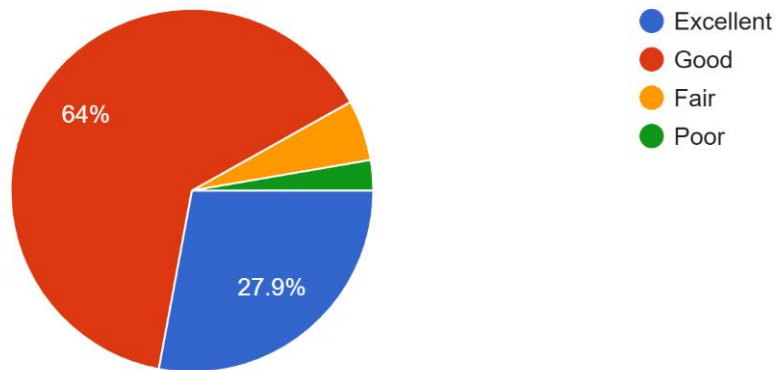
5. Adequacy of library and learning resources.

111 responses

- Excellent
- Good
- Fair
- Poor

55.9%
34.2%
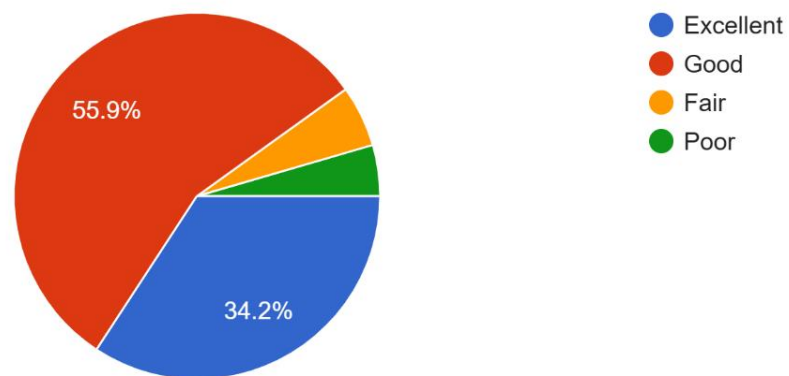
6. Office and administrative support given

111 responses

- Excellent
- Good
- Fair
- Poor

12.6%
57.7%
24.3%
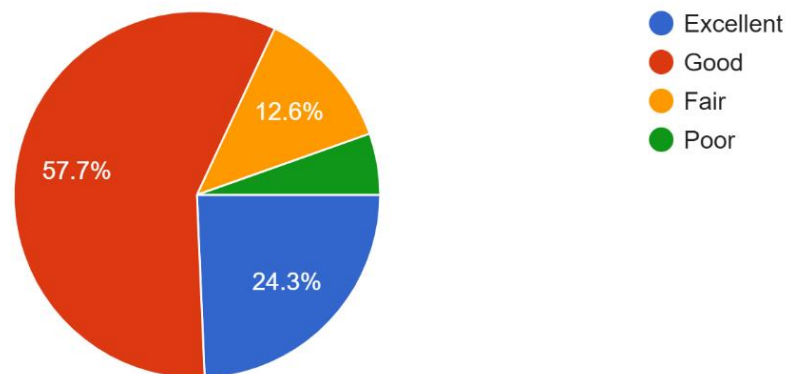
7. Canteen facility and services

111 responses

- Excellent
- Good
- Fair
- Poor

18.9%
21.6%
10.8%
48.6%
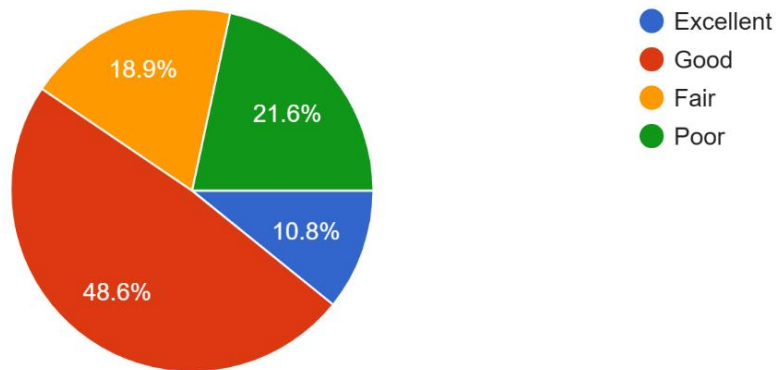
8. Cleanliness in the campus

111 responses

- Excellent
- Good
- Fair
- Poor

16.2%
13.5%
18.9%
51.4%
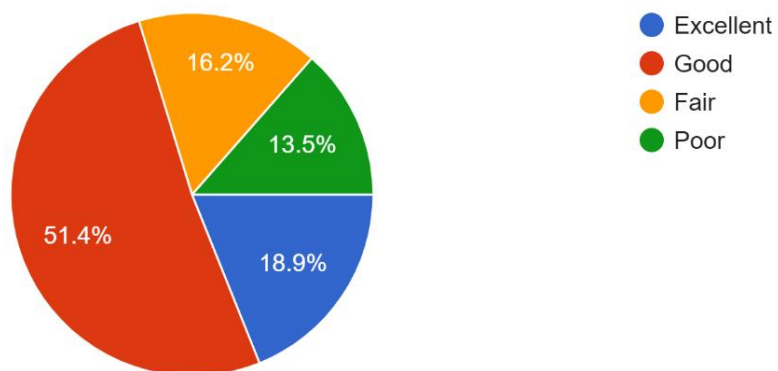
9. Availability of safe drinking water

111 responses

- Excellent
- Good
- Fair
- Poor

16.2%
18%
17.1%
48.6%
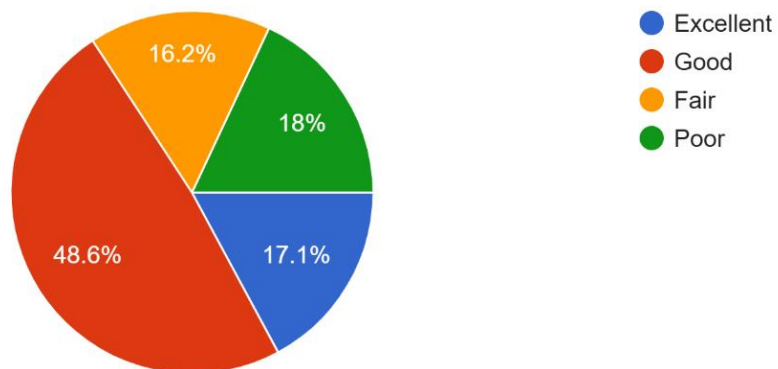
10. Girls common room facility
111 responses
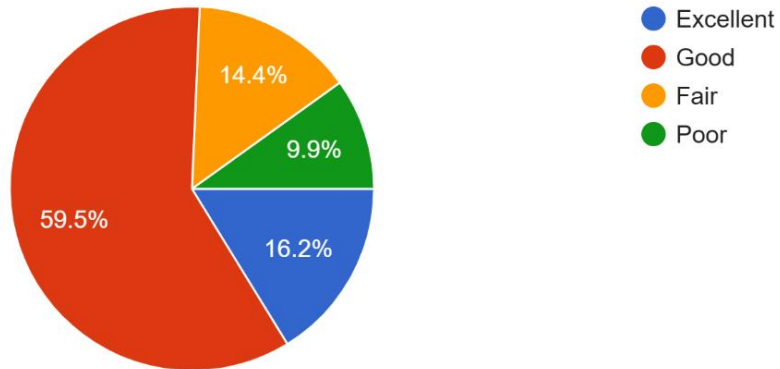
Legend:
- Excellent
- Good
- Fair
- Poor

59.5% Good
14.4% Fair
9.9% Poor
16.2% Excellent

11. Sports facilities in the college
111 responses

Legend:
- Excellent
- Good
- Fair
- Poor

66.7% Good
11.7% Fair
18% Excellent
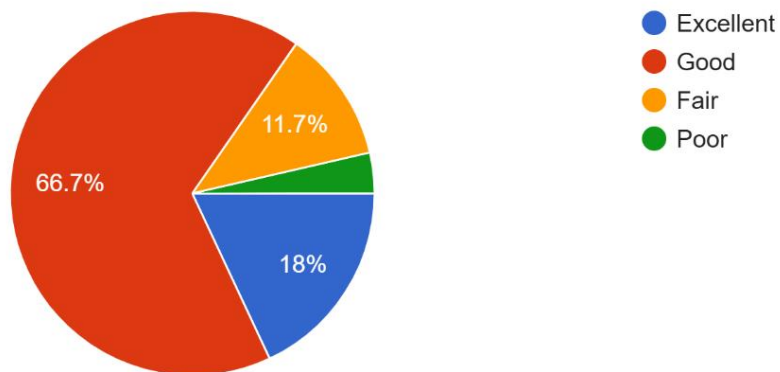
12. Well ventilated and spacious class room availability
111 responses

Legend:
- Excellent
- Good
- Fair
- Poor

63.1% Good
25.2% Excellent
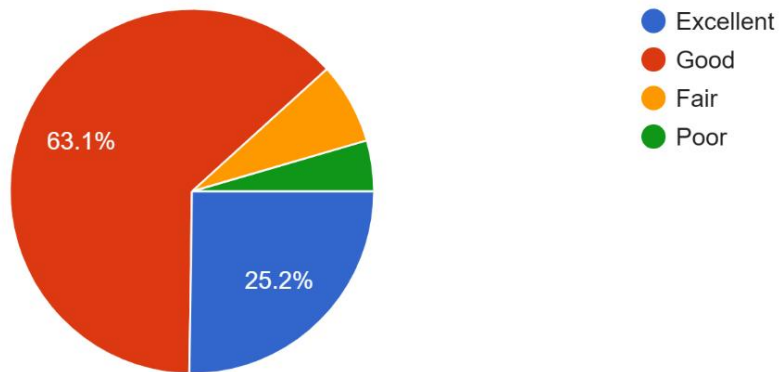
13. Information and communication technologies facilities

111 responses

- Excellent
- Good
- Fair
- Poor

59.5%
9.9%
27.9%
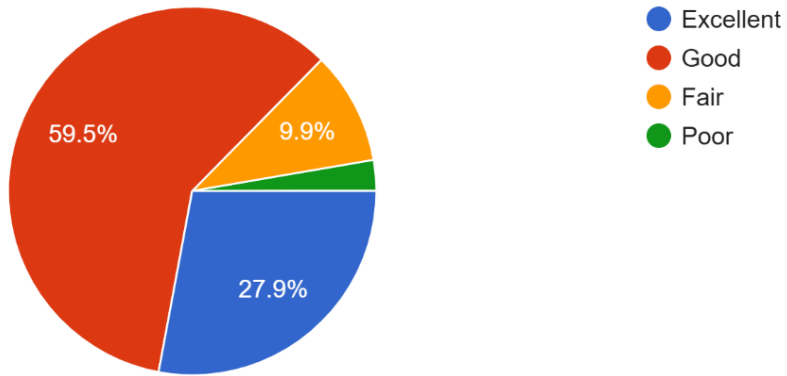
14. Receiving timely communications from college

111 responses
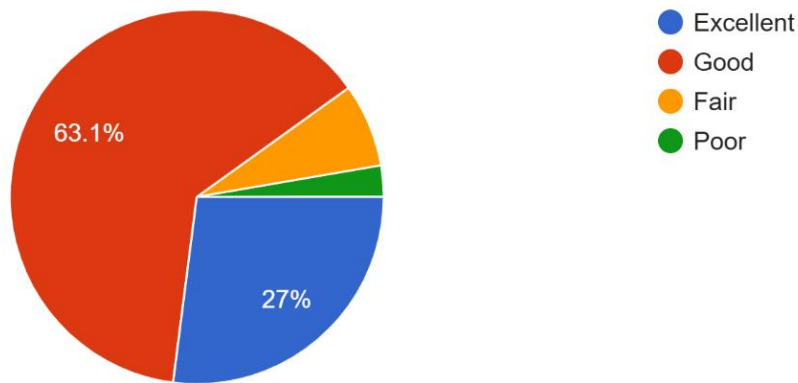
- Excellent
- Good
- Fair
- Poor

63.1%
27%

15. Career guidance and training support in the college

111 responses

- Excellent
- Good
- Fair
- Poor

59.5%
9%
27%

16. Co-curricular and extra-curricular activities carried out in the college

111 responses

- 🔵 Excellent
- 🔴 Good
- 🟠 Fair
- 🟢 Poor

66.7%
20.7%
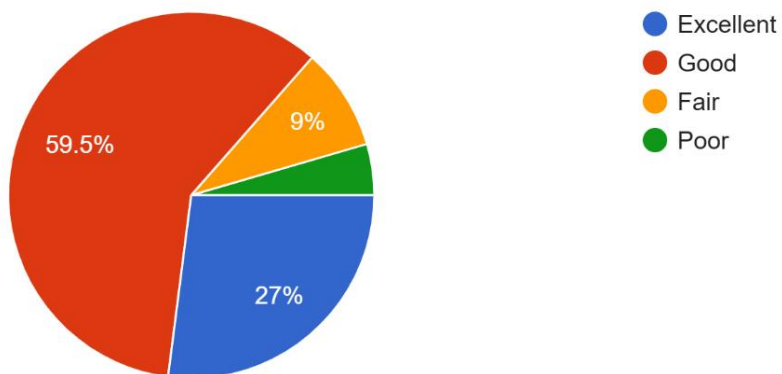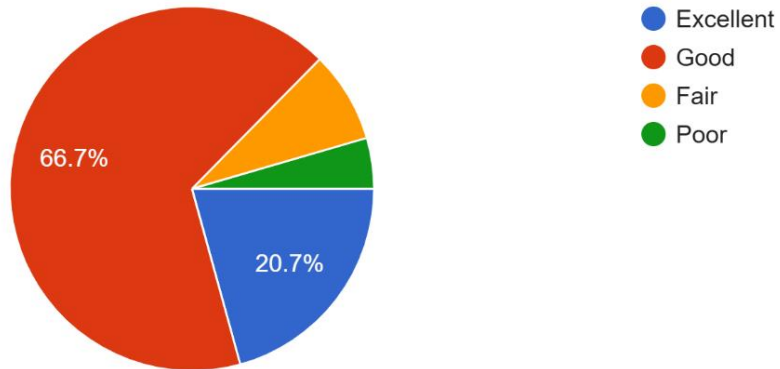
17. Students counseling and counsellor support

111 responses

- 🔵 Excellent
- 🔴 Good
- 🟠 Fair
- 🟢 Poor

64.9%
7.2%
17.1%
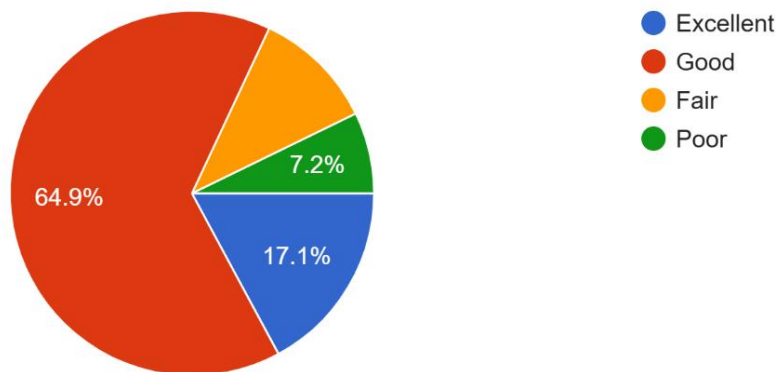
18. Placement activities and support

111 responses

- 🔵 Excellent
- 🔴 Good
- 🟠 Fair
- 🟢 Poor

63.1%
11.7%
9%
16.2%

19. First aid facilities in the college

111 responses

- Excellent
- Good
- Fair
- Poor

63.1%
12.6%
8.1%
16.2%
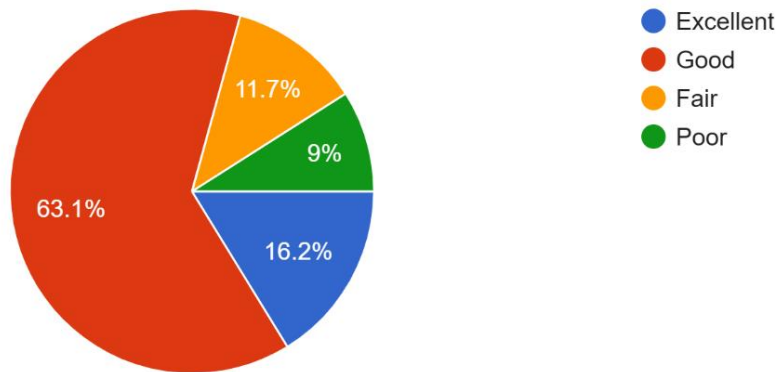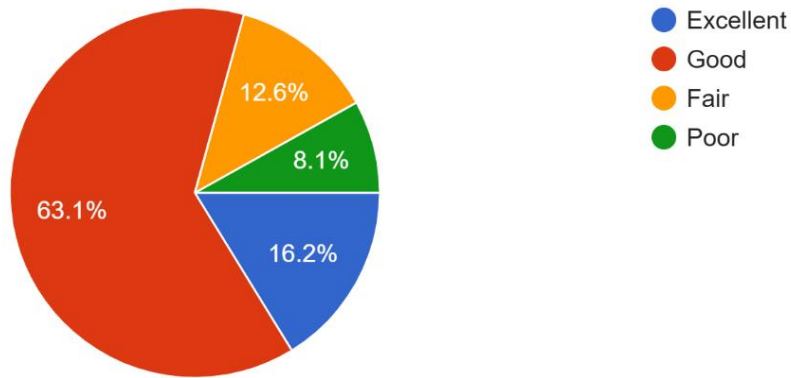
20. Overall Rating of the institution

111 responses

- Excellent
- Good
- Fair
- Poor

64.9%
24.3%
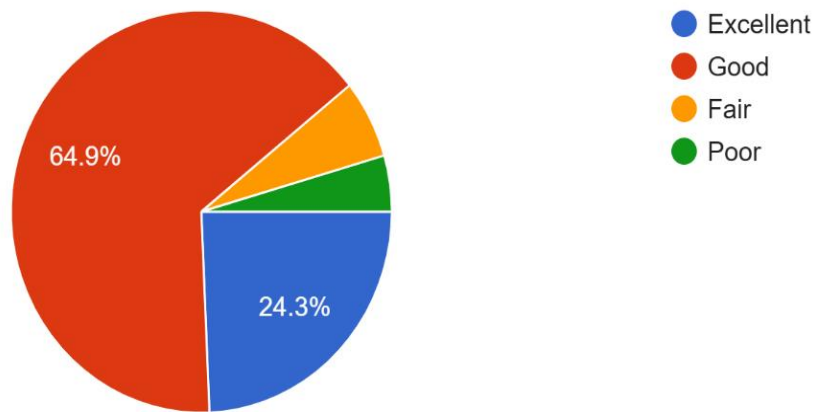
Feedback report:

Feedback Question	Points				Satisfaction % age of students with the criteria
	Poor	Fair	Good	Excellent	
1. How do you rate the quality of teaching and faculty support?	3.5	7	58.3	31.3	89.6
2. Does the faculty encourage the student engagements?	4.3	7.8	64.3	23.5	87.8
3. How do you rate the quality of invited talks and field visits ?	8.7	15.7	61.7	13.9	75.6
4. Rate your satisfaction on internal assessment evaluation.	3.5	5.2	63.5	27.8	91.3
5. Adequacy of library and learning resources.	4.3	5.2	54.8	36.7	91.5
6. Office and administrative support given	5.2	13	57.4	24.3	81.7
7. Canteen facility and services	20.9	19.1	48.7	11.3	60
8. Cleanliness in the campus	13.9	15.7	51.3	19.1	70.4
9. Availability of safe drinking water	17.4	15.7	50.4	16.5	66.9
10 Girls common room facility	9.6	14.8	59.1	16.5	75.6
11 Sports facilities in the college	3.5	11.3	67	18.3	85.3
12 Well-ventilated and spacious classroom availability	4.3	7.8	62.6	25.2	87.8
13 Information and communication technologies facilities	3.5	11.3	57.4	27.8	85.2
14. Receiving timely communications from college	2.6	7.1	64.3	26.1	90.4
15. Career guidance and training support in the college	5.2	8.7	60	26.1	86.1
16. Co-curricular and extra-curricular activities carried out in the college	4.3	8.7	65.2	21.7	86.9
17. Students counseling and counsellor support	7.8	10.4	64.3	17.4	81.7
18. Placement activities and support	9.6	12.2	62.6	15.7	78.3
19. First aid facilities in the college	7.8	13	62.6	16.5	79.1
20. Overall Rating of the institution	4.3	6.1	66.1	23.5	89.6

Institution have achieved High Satisfaction (Above 85%) in the following areas:

➢ Quality of teaching and faculty support (89.6%)

➢ Internal assessment evaluation (91.3%)

➢ Adequacy of library and learning resources (91.5%)

➢ Timely communications from college (90.4%)

➢ Overall rating of the institution (89.6%)

Institution have achieved Moderate Satisfaction (70-85%) in the following areas:

➢ Encouragement of student engagement (87.8%)

➢ Sports facilities (85.3%)

➢ Information and communication technology facilities (85.2%)

➢ Career guidance and training (86.1%)

➢ Co-curricular and extra-curricular activities (86.9%)

Low Satisfaction (Below 70%):

➢ Canteen facility and services (60%)

➢ Cleanliness in the campus (70.4%)

➢ Availability of safe drinking water (66.9%)

➢ First-aid facilities (79.1%)

➢ Placement activities and support (78.3%)
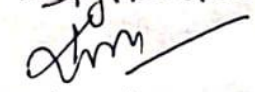
Detailed Observations and recommendations:

1. Strong Points:

    1. Library and Learning Resources: The highest satisfaction score of 91.5% suggests that students find these resources adequate.

    2. Communication: Receiving timely communication from the college scored 90.4%, showing effective administrative communication.

    3. Faculty Support: Scores consistently high (above 85%) across teaching, engagement, and internal assessment evaluation, reflecting robust academic support.
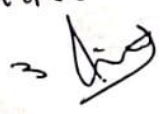
2. Areas of Concern:

1. Canteen Facilities: The lowest satisfaction score of 60% suggests significant dissatisfaction. Improvements in quality, variety, and service may be needed.

2. Cleanliness and Drinking Water: Satisfaction with campus cleanliness (70.4%) and safe drinking water (66.9%) suggests room for improvement in hygiene and infrastructure.

3. Placement Support: With a satisfaction score of 78.3%, there's potential for enhanced support and opportunities in placements.

3. Other Notable Areas:

   1. Extra-Curricular Activities: Co-curricular activities scored a healthy 86.9%, indicating a good balance of academics and extracurricular exposure.

   2. First-Aid and Counseling: These received moderate satisfaction levels (79.1% and 81.7%, respectively), suggesting the need for better medical and psychological support services.

   3. Enhance efforts in campus cleanliness and water availability to meet students' expectations.

4. Sustaining Strengths:

   1. Continue investing in library resources and maintaining timely communication.

   2. Further strengthen faculty support to sustain high teaching and engagement ratings.

5. Enhancing Placement Support:

   1. Expand partnerships with industries and organize more career fairs and workshops.

   2. Provide additional resources and mentorship for placement preparation.

6. Boosting Moderate Areas:

   1. Introduce regular surveys to assess and improve sports facilities, counseling, and first-aid support.

   2. Promote green initiatives to improve campus cleanliness and infrastructure.

   3. To engage both students and faculty effectively to improve institution and their relationship to bring better outcomes.
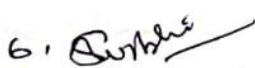
Signature of IQAC Committee

1. _[signature]_   2. _[signature]_   3. _[signature]_   4. _[signature]_

IQAC Convener

5. _[signature]_   6. _[signature]_   7. _[signature]_